

# RITA 2016 TAX SEASON TAXPAYER ASSISTANCE



## WALK-IN TAXPAYER ASSISTANCE EVENTS HOSTED THROUGHOUT THE STATE OF OHIO

The Regional Income Tax Agency (RITA) invites all taxpayers who are required to file a municipal income tax return for any RITA municipality to attend a free Taxpayer Assistance Event. Agents will be on-site to answer questions and assist with RITA municipal income tax return preparation. To receive assistance please bring with you all necessary tax documentation, including the following:

- W2s from all employers and Form 1099s
- Federal Form 1040, Federal Schedules C, E & F, Federal forms K-1, 2106 and 3903 (if applicable)
- Addresses and dates for each location in which you resided during 2015

## TAXPAYER ASSISTANCE EVENT DATES AND LOCATIONS

March 3rd 9 am - 4 pm City of Bellefontaine	March 8th 12 pm - 6 pm City of Pataskala	March 9th 1 pm - 7 pm City of Mt. Healthy	March 10th 1 pm - 7 pm City of Willoughby
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City of Bellefontaine 135 North Detroit Street Bellefontaine, OH 43311	City of Pataskala 621 West Broad Street Pataskala, OH 43062	Mt. Healthy City Park Community Room 1541 Hill Avenue Mt. Healthy, OH 45231	City of Willoughby 1 Public Square Willoughby, OH 44094
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<b>March 15th</b> <b>1 pm - 7 pm</b> <b>City of North Ridgeville</b>  City of North Ridgeville 7307 Avon Belden Road N. Ridgeville, OH 44039	<b>March 16th</b> <b>1 pm - 7 pm</b> <b>City of Waterville</b>  City of Waterville 25 North Second St. Waterville, OH 43566	<b>March 22nd</b> <b>9 am - 4 pm</b> <b>Village of Holland</b>  Lodge At Strawberry Acres 950 S. McCord Rd. Holland, OH 43528	<b>March 23rd</b> <b>9 am - 4 pm</b> <b>City of Streetsboro</b>  City of Streetsboro 9184 State Route 43 Streetsboro, OH 44241
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<b>March 24</b> <b>1 pm- 7 pm</b> <b>City of Rocky River</b>  City of Rocky River Don Umerley Civic Center 21016 Hilliard Blvd. Rocky River, OH 44116	<b>April 2nd</b> <b>9 am - 4 pm</b> <b>City of Wadsworth</b>  City of Wadsworth 120 Maple Street Wadsworth, OH 44281
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## WALK-IN TAXPAYER ASSISTANCE AVAILABLE AT RITA OFFICE LOCATIONS

Taxpayer assistance is also available at the following RITA offices. No appointment is necessary however, assistance is on a first come, first served basis and wait times may vary; please plan for such a possibility.

## TAXPAYER ASSISTANCE DATES AND HOURS AT RITA OFFICES

**Brecksville Office**  
10107 Brecksville Rd.  
Brecksville, OH 44141  
**Mon - Fri 8 am to 5 pm**  
**Extended Hours:**  
Feb 27 through April 16  
Saturdays 9 am - noon

**Worthington Office**  
760 Lakeview Plaza Blvd. #400  
Worthington, OH 43085  
**Mon - Fri 8 am to 5 pm**  
**Extended Hours:**  
Feb 27 through April 16  
Saturdays 9 am - noon

**Cleveland Heights Office**  
40 Severance Circle  
Cleveland Hts., OH 44118  
**Mon - Fri 8:30 am - 5 pm**

**Lake County - Mentor Office**  
8500 Civic Center Boulevard  
Mentor, OH 44060  
**Tue & Thurs 8 am to 4:30 pm**  
**(closed 1 - 1:30 for lunch)**  
**April 1, 8, and 15**  
**Fridays 8 am to 4:30 pm**  
**(closed 1-1:30 for lunch)**  
**April 18**  
**Monday 8 am to 4:30 pm**  
**(closed 1-1:30 for lunch)**

**Youngstown Office**  
20 Federal Plaza West #M-14  
Youngstown, OH 44503  
**Mon - Fri 8 am to 5 pm**

## **CUSTOMER SERVICE PHONE HOURS 2016 TAX SEASON**

Customer service agents are available to help answer taxpayers questions and provide assistance by calling toll-free at 1-800-860-7482. Agents are available Monday through Friday from 8 am until 5 pm.

Extended Call Center Hours:

Feb 22 through March 24  
Mondays 8 am - 6 pm

Thursdays 8 am - 6 pm

March 28 through April 7  
Mondays 8 am - 6 pm  
Tuesdays 8 am - 6 pm  
Thursdays 8 am - 6 pm

Feb 27 through April 16

Saturdays 9 am - noon

April 11 through April 15

Monday through Friday 8 am - 7 pm

April 18

Monday 8 am - 7 pm