



City of Cleveland
Frank G. Jackson, Mayor

Department of Public Utilities
Division of Water
1201 Lakeside Avenue
Cleveland, Ohio 44114-1175
216/664-2444 / FAX 216/664-2378



May 8, 2013

Dear Customer:

The Cleveland Division of Water will be flushing water mains in your neighborhood. The work will be conducted to maintain high water-quality and minimize the potential of red or discolored water.

During flushing activities, the Division of Water's field crews will be inducing high flow through the hydrants. This may appear to consume a large volume of water. It is, however, necessary to scour any sediment inside the water main. Consequently, you may experience some coloring and/or sedimentation in the water when the crews are flushing your street. This condition is not harmful and should clear up quickly. All reasonable measures will be taken to minimize any disruption to your water service and maintain the quality of the water you receive.

While your street is being flushed, we advise you to avoid using water if possible. In particular, we stress to avoid using hot water or doing any laundry. You may resume the normal use of water after completing the flushing on your street; please check with the field crew on site for updates. If any sediments or discolored water makes it into your plumbing system, please run water from your kitchen and bathroom faucets to clear up the problem. If the water does not clear up in a short period of time, please call the Division of Water at:

- 216-664-3168 during business hours, Monday through Friday, 8:00AM – 4:30 PM. or
- 216-664-3060 at all other times.

The flushing activities are expected to start May 14, 2013 and end May 24, 2013, excluding Saturday and Sunday. The Division of Water will not be able to accurately predict much in advance the exact date that your street will be flushed. Therefore, signs will be posted on your street the day before and through the day your street will be flushed. Please take the necessary precautions when you see the sign.

Again, this work will be done to improve the water service. We apologize for any inconvenience you may have.

Sincerely,

Pierre Haddad, P.E.
Interim Deputy Commissioner

cc: Jeffrey J. Filarski, PE, Lyndhurst City Engineer

Affecting the following streets:

1. Camberly Drive
2. Aldersgate Drive
3. Acacia Park Drive
4. Brainard Road
5. Golf Way Lane
6. Kilbourne Drive
7. Edenhall Drive
8. Meadow Wood Boulevard
9. Winchester Road
10. Harleston Drive
11. Lansbury Lane
12. Bromton Drive
13. Eagle Point Drive
14. Hallford Circle