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"Why is my sewer bill going up?"

Public meetings in November will discuss major impacts on 2011 rates and beyond

Public meetings in November will provide customers a chance to better understand their sewer bills and the investments that make rate increases a reality. Sewer District representatives will be available to answer questions. All meetings will begin at 7:00 p.m. [Read more...](#)

[View schedule and locations](#)

The good, the bad, and the history

Built 100+ years ago, combined sewers pose big problems today, and remedy isn't cheap



Combined sewers are at the heart of Northeast Ohio's sewer history. Some of them are still in use today, and the environmental problems they cause must be addressed. But what will it cost, and what will the solution look like?

The Northeast Ohio Regional Sewer District has been reducing and controlling [combined sewer overflows \(CSOs\)](#) since the 1970s, but more work is needed. Director of Watershed Programs Frank Greenland recently appeared on WCPN's Sound of Ideas to discuss the problems, their origin, and the cost behind cleaning up CSO.

[Hear the interview](#)

Would you watch?

We want to make a video explaining our upcoming rate increases. What would make you spend five minutes and watch it?



[We've made videos before](#), but this is one we'll definitely want you to see. The big question is: Would you actually watch it?

Big projects and maintenance will mean substantial rate increases in the coming years, and we want our customers to have the information available explaining why: Where is the money going? How will it be invested? Why is it necessary?

You are our intended audience. Would you watch such a thing? Why or why not? [Send us your feedback](#) so we can make the video as useful as possible.

Now accepting stormwater credit apps

Residential credit manual recently updated, get the latest

While the Northeast Ohio Regional Sewer District has not officially implemented its regional [Stormwater Management Program](#), it has released its [proposed fee structure](#) and is currently taking [applications](#) from residents to help them protect the environment and save money once the fees go into effect.

[Read more](#)

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